

HIKVISION®

Hik-ProConnect

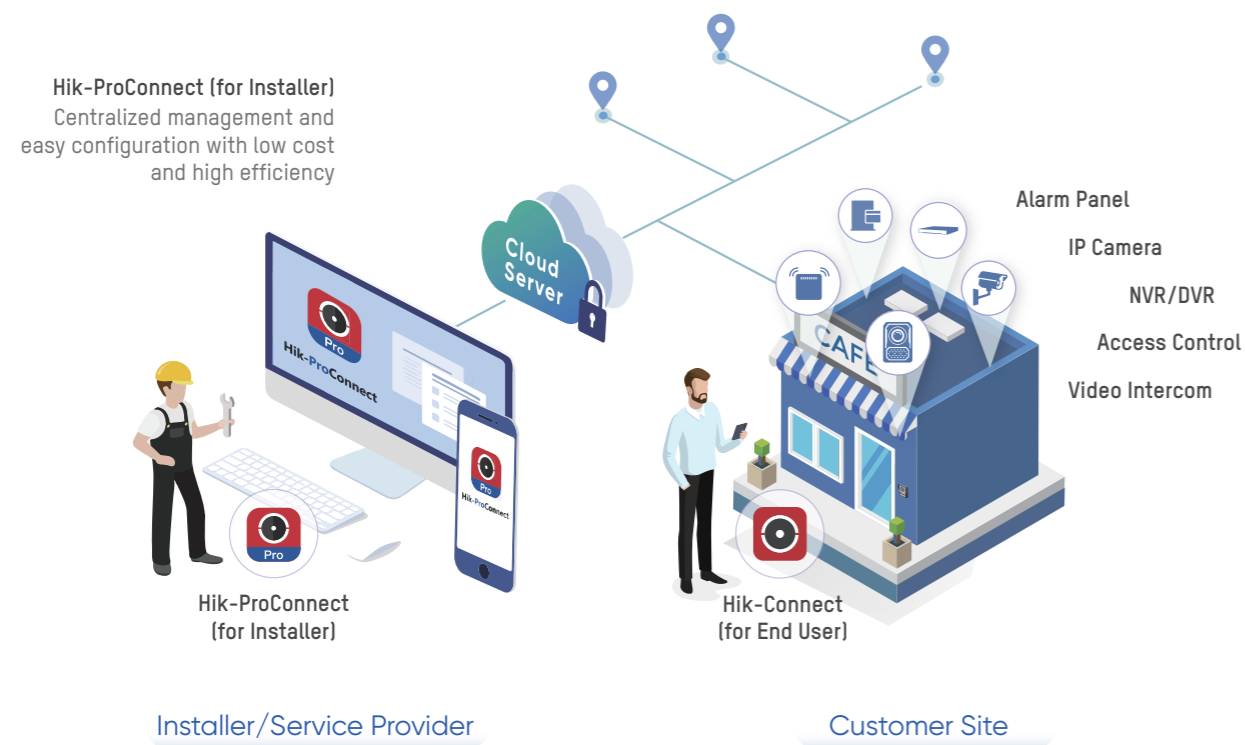
Convergent security service solution

Energize your business
with *added efficiency*
and *peace of mind*



WHAT IS HIK-PROCONNECT?

Hik-ProConnect is an online device & service management platform for professional installers and security service providers.



AS A SECURITY BUSINESS PLATFORM, HIK-PROCONNECT:

Enables remote maintenance, proactive status monitoring and services to enhance your efficiency

Remote system operation and maintenance helps you proactively identify site issues and resolve most of them even before your customers notice. It helps create a more efficient workflow, enable you provide quality services to your customers, and reduce site visits.

Addresses your customer needs with converged physical security devices

Hik-ProConnect allows various Hikvision devices to converge and work together as one system. Once unified, you can configure versatile device linkage rules tailored to your customer's requirements, such as, intercom calls and intrusion or access events with video verification. What's more, your customers can manage all devices with a single mobile application!

Expands your business by creating subscription plans for recurring revenue

In a proactive and more professional way, Hik-ProConnect allows you to offer subscription packages to your customers. With reliable system convergence, you can customize services to each customer and expand conventional video and alarm sales and services into areas such as access control, intercoms, and smart doorbells. What's more, you can expand your business in the future as the platform expands and enjoy benefits such as cloud storage and cloud-based attendance solutions.

SOLUTION FEATURES

Reduced Installation Time

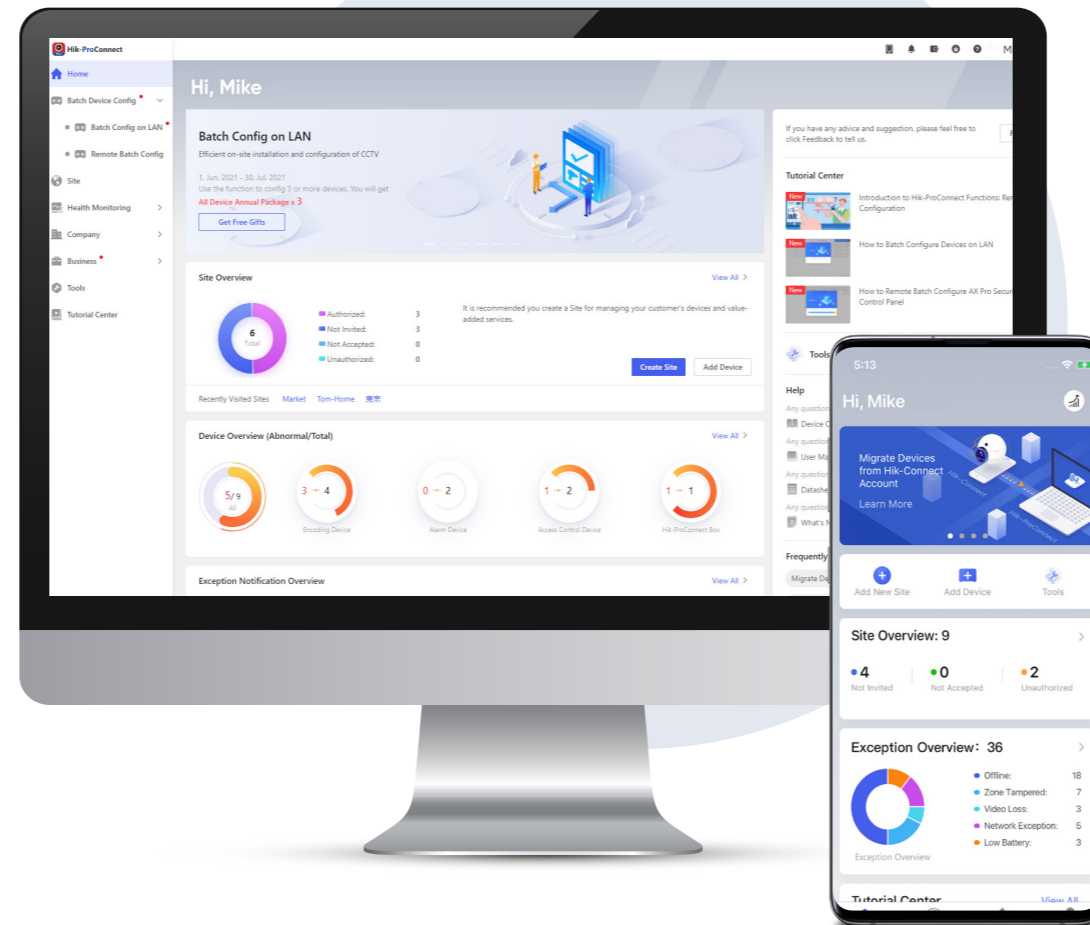
- A unified web portal supports adding devices in batches and quickly configures device parameters.
- The brand-new Hik-ProConnect app supports your on-site installation of video and alarm devices without the need of a laptop.
- Add and configure video security devices in batch and ask for customers' authorizations remotely using the Hik-ProConnect app, optimizing and shortening the configuration and delivery process.
- Cloud P2P technology is available for quicker, easier setup without traditional port forwarding.
- Users can set up multiple devices at once for activation, IP assignment, time sync or parameter configuration using the batch configuration tool via app or portal.
- Hand over sites and devices to the end-user's Hik-Connect account by inviting site owners in the Hik-ProConnect app or portal.

Intuitive Web Portal & Mobile App

- Centralized site and device management
- Add devices by scanning QR code or inputting serial number
- Batch configuration tool and Setup Wizard
- Device health monitoring with dashboard and report
- Abnormal device notification for instant response
- Multiple languages supported

Remote System Management and Health Monitoring

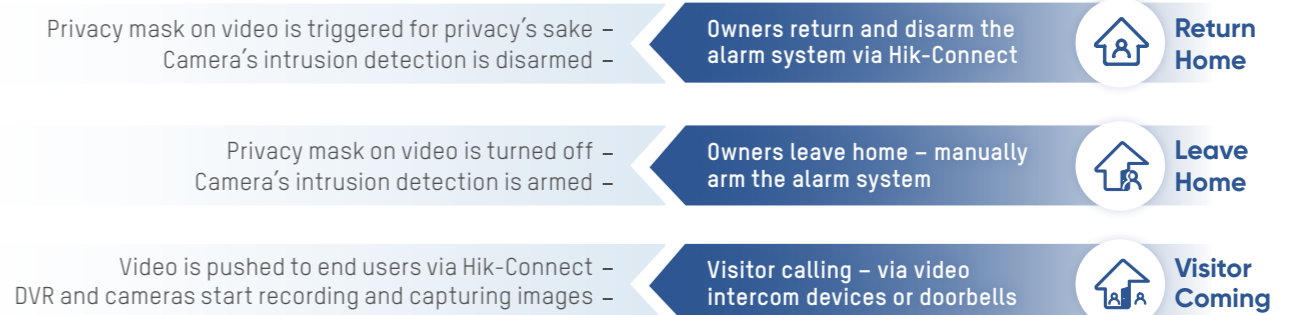
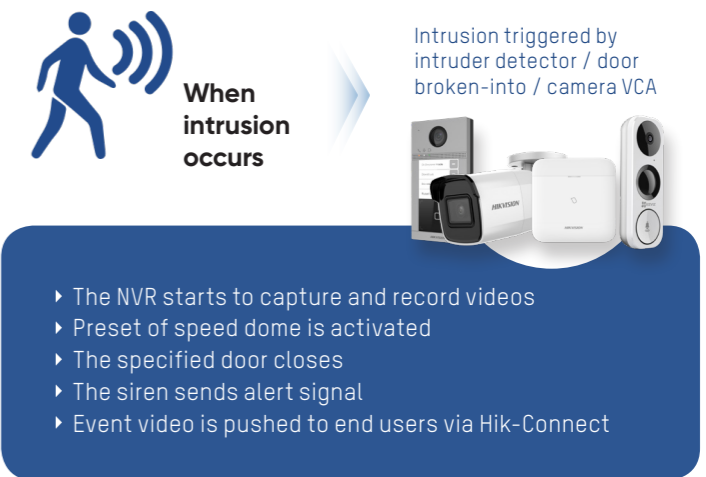
- Instant notification through the Hik-ProConnect portal, mobile app, or by email of device failure or communications loss, hard disk abnormality, and low battery status. Anomaly logs will be reserved for 7 days for easy review.
- Complete tasks remotely – reset passwords, configure VCA rules, configure device parameters in batch (including AX PRO), and arm/disarm AX PRO systems in batch, so as to reduce on-site visits.
- Export and send health check reports regularly and automatically to end-users, keeping them informed about device and network health status right on time.



Flexible Linkage Across Devices

Flexible linkage rules among various Hikvision devices, including cameras, recorders, security control panel, access control and video intercom devices, and doorbells, can be customized according to customers' specific needs, enabling you to flexibly set rules for event types, time schedules and triggered actions. End users can get notifications and view events with video clips via Hik-Connect app.

*Tips: The version of the Hik-Connect app mentioned in this brochure should be V.4.0 or above.



Employee and Logs Management

You can also rely on Hik-ProConnect to improve management efficiency within your organization. The admin account is able to create sub-accounts to manage multiple sites at once, enabling better business workflow and internal management.



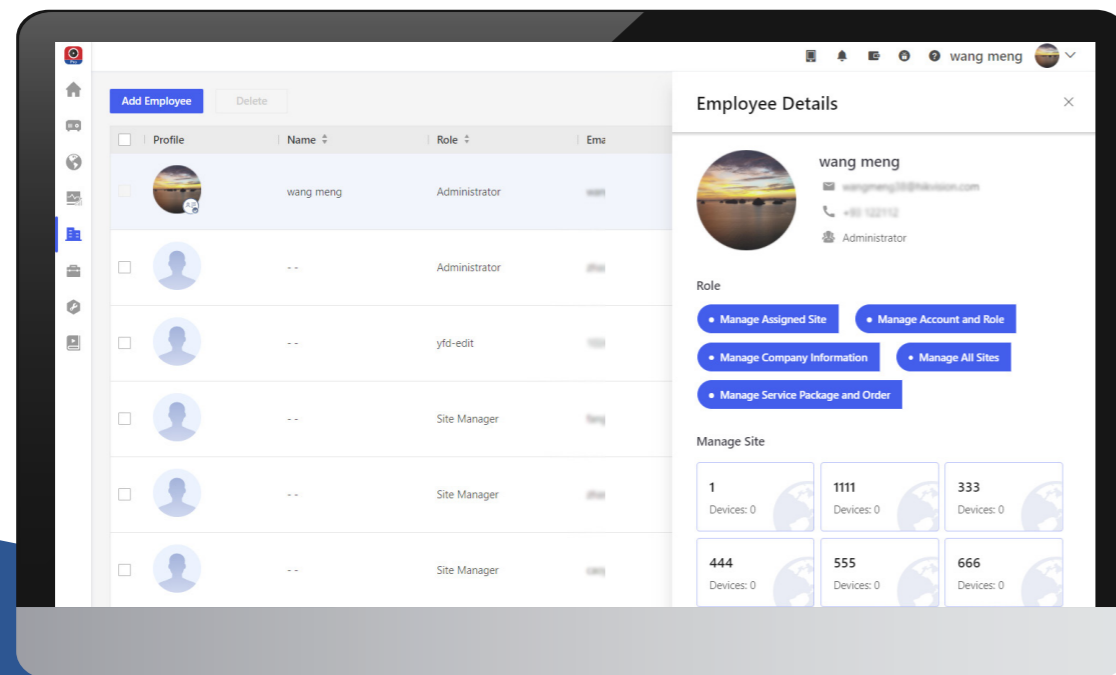
- Using account management on Hik-ProConnect, you can customize permissions and distribute to technicians and employees as needed – administrators or site managers, for example.



- Specific permissions include device management, site information management, adding or deleting sites, site assignment, account and role management, company information management, and more.



- An up to 90-day operation log is available to easily trace historical operations.

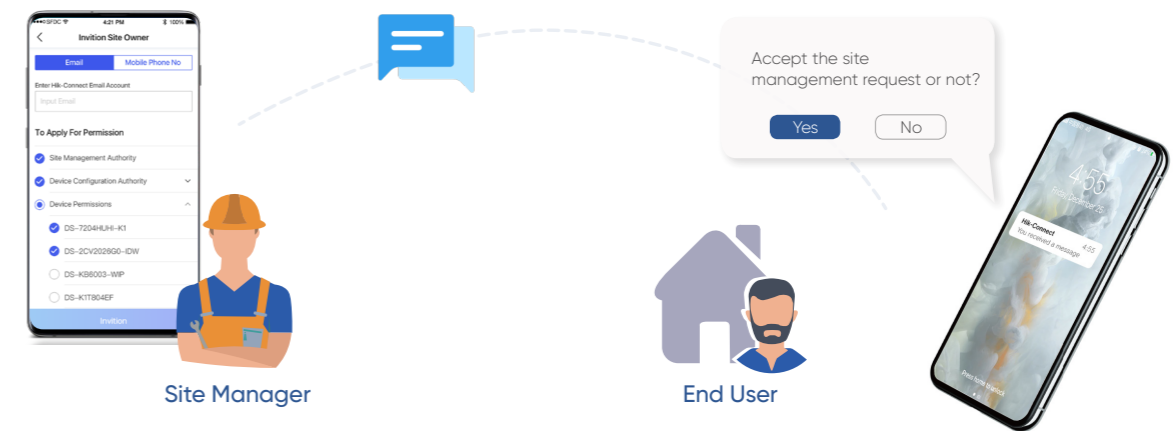


Customer Authorization for Site Management

After installation, you will need to apply for site management with your customers and configure access permissions, which protects customers' privacy and meets GDPR requirements.

- Via email or mobile message, you can invite customers to install the Hik-Connect app and accept your site management request with specified permissions, such as site information management, device configuration, device live view and preview, etc.

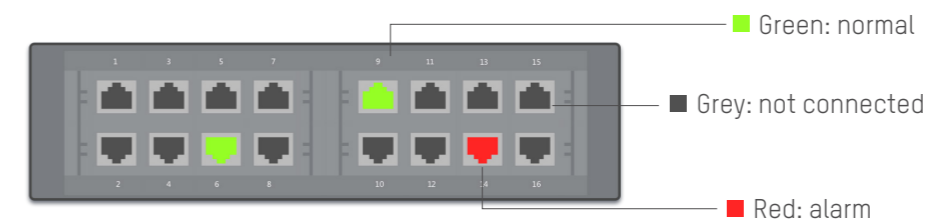
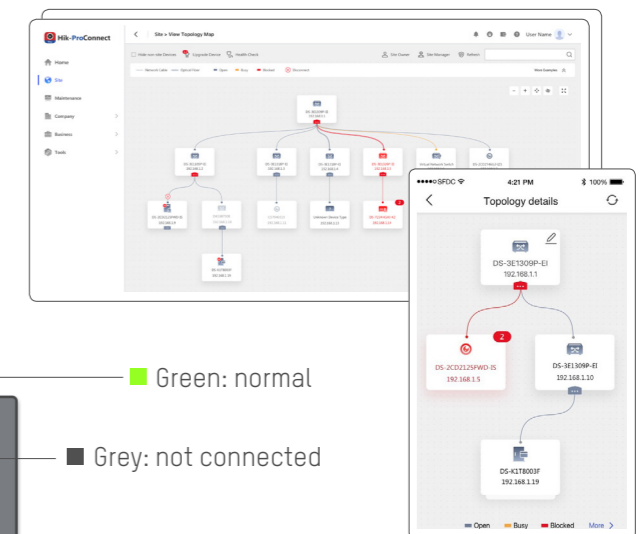
- Customers can choose to accept your request on their Hik-Connect app; they can also change your access permissions.



Visualized Network Topology

With Hik-ProConnect and Hikvision's smart managed switches, you will enjoy visual management of on-site networks remotely, get alarm notifications in a timely manner, and improve maintenance efficiency.

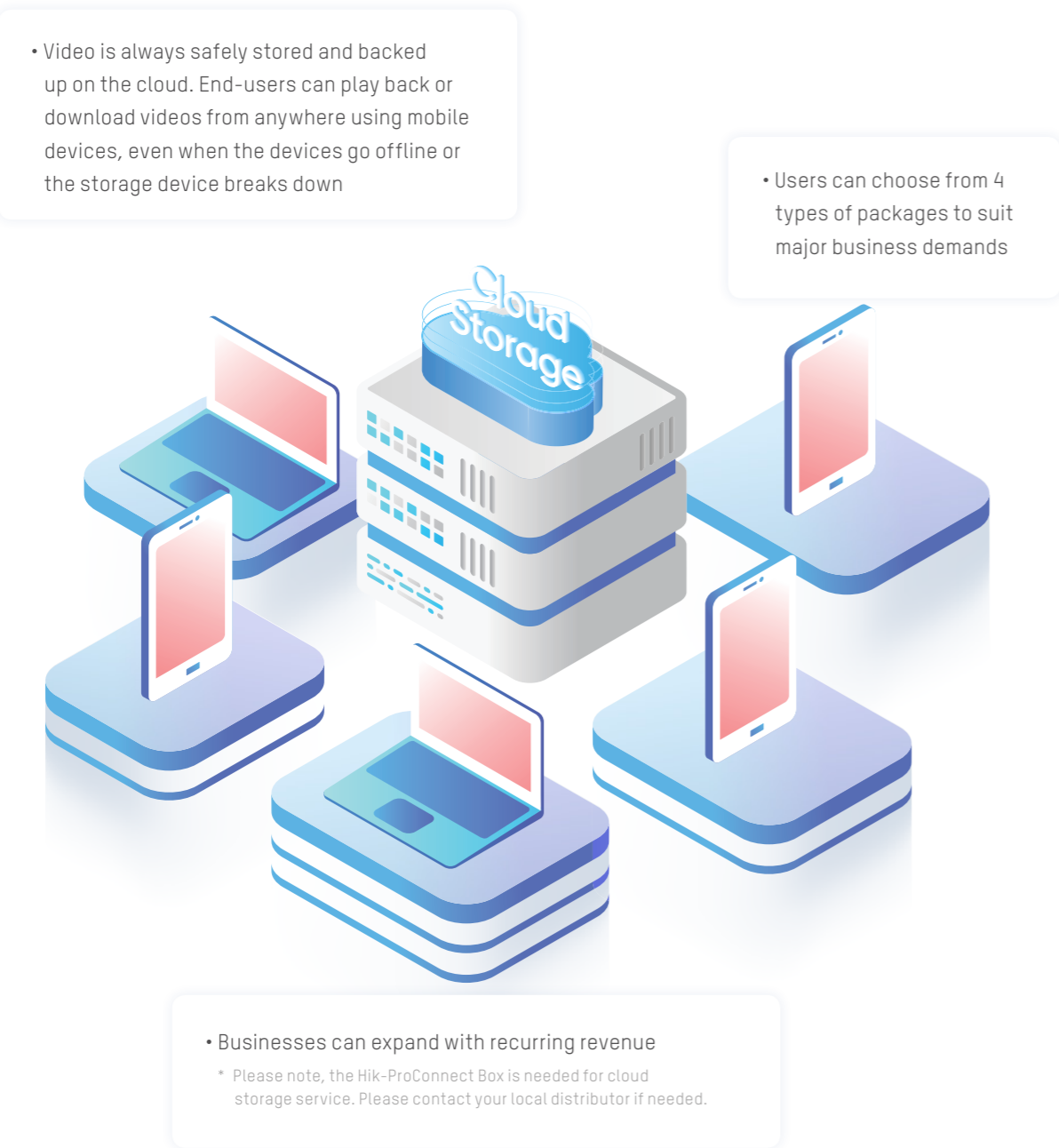
- Create centralized and visualized management of all Hikvision IP devices and network conditions
- Efficient, any-time network health status check-in
- Real-time alarm notifications will appear on the topology when there is an issues with the network or a device, so you can resolve it as quickly as possible



Value-added Services

Value-added services enable you to provide a wider range of services to your customers to increase value and boost your business, including

- Cloud storage
- Cloud-based attendance solutions
- Device health monitoring
- Converging various devices
- And there's more to come



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Hikvision's cloud-based attendance offers more flexible attendance management solutions, enabling you to create cloud-based systems with one click and hand them over to end-users. What's more, you can configure and maintain the attendance module remotely and efficiently.

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Hosted Service

With more secured Cloud P2P technology, Hikvision devices can get connected in most network environments and connect with software via cloud, with no need for static IP, DDNS service or port forwarding, reducing your cost.

Hosted service is highly flexible and scalable, so your upfront fees can be minimized and you can easily expand the system when you have more sites up and running.

Cloud-based software keeps your customers always up-to-date with the latest features and system enhancements.



CONVERGED SECURITY DEVICES

Allows various Hikvision devices to converge and work together as one system



Video Security



Access Control/Intercom



Security Alarm



Video Doorbells

GUARANTEED SYSTEM SECURITY

Hik-ProConnect employs industry-leading standards and protocols for maximum security and reliability. More than that, it incorporates a highly functional design, user agreements, and interface notifications to keep your customers informed and better protect their privacy.

Security standards and protocols:

- TLS protocol for private and secure data transmission
- User-defined AES encryption key for stream encryption
- Secure Hash algorithm on cloud for password protection

Powered by EZVIZ Cloud Platform, which is certified with CSA Star, ISO 29151, and ISO 27001, and is compliant with SOC2.

Hosted by Amazon Web Service (AWS) with full redundancy, network boundary protection and operation system protection.

Customer privacy protection:

- Both you and your customers can customize access permissions via portal or app settings as needed, which means customer sites will be managed remotely with explicit consent and authorization.





Hik-ProConnect



Visit Hik-ProConnect website portal via below URL :
www.hik-proconnect.com



Scan and download the **app**



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