

AVIGILON™

a Motorola Solutions Company

Avigilon Imminent End of Life notice ACC5

After many successful years of deployment, Avigilon Control Center Version 5 is to become end of Life.

It has been running in parallel with ACC6 for some time allowing customers to order either version of the license.

Please note the important timelines below, for the end of life process;

- 1st October 2018 Official End of Life Notice
- 31st December 2018, End of Sale ACC5, no further licenses available
- June 30th, 2019, End of support (bug fixes, service releases)

Please note the below regarding upgrades;

- ACC5 Software purchased after July 1st, 2016 can be upgraded to ACC6 Free of Charge
- ACC5 Core software can be upgraded Free of Charge to ACC6
- ACC4-5 Servers upgrade licenses will still be available to allow an upgrade path to ACC6
- Activation and Deactivation of ACC5 licenses will still be supported
- Edge Appliances, and Analytic appliances have a free firmware upgrade available on the Avigilon website
- ACC5 will continue to run as it always did after the cut off dates
- ACC6 Clients can connect to ACC5 & ACC6 sites simultaneously

Customers that are still purchasing, ACC5 standard and enterprise licenses will not be able to purchase additional licenses, to add devices to their system, without upgrading to ACC6 after the end of the sale notice.

If you would like to discuss the information contained in this email, please do not hesitate to contact your Mayflex account manager or contact the sales team on **0800 75 75 65**