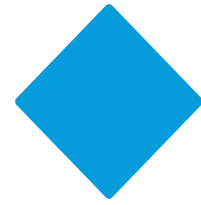




Video management software

XProtect

Your security,
your way



The backbone of your security systems

XProtect's open-platform flexibility means organizations of any size can build and customize more future-proof security systems. Choose from the market's widest choice of cameras, sensors, and IoT devices, and count on XProtect's reliability, cybersecurity, and compliance.

With physical and cyber security threats on the rise, organizations' security postures have become more crucial than ever. XProtect video management software (VMS) gives you the foundation to protect what matters, connecting your cameras, sensors, analytics, and sites on one easy-to-manage platform.

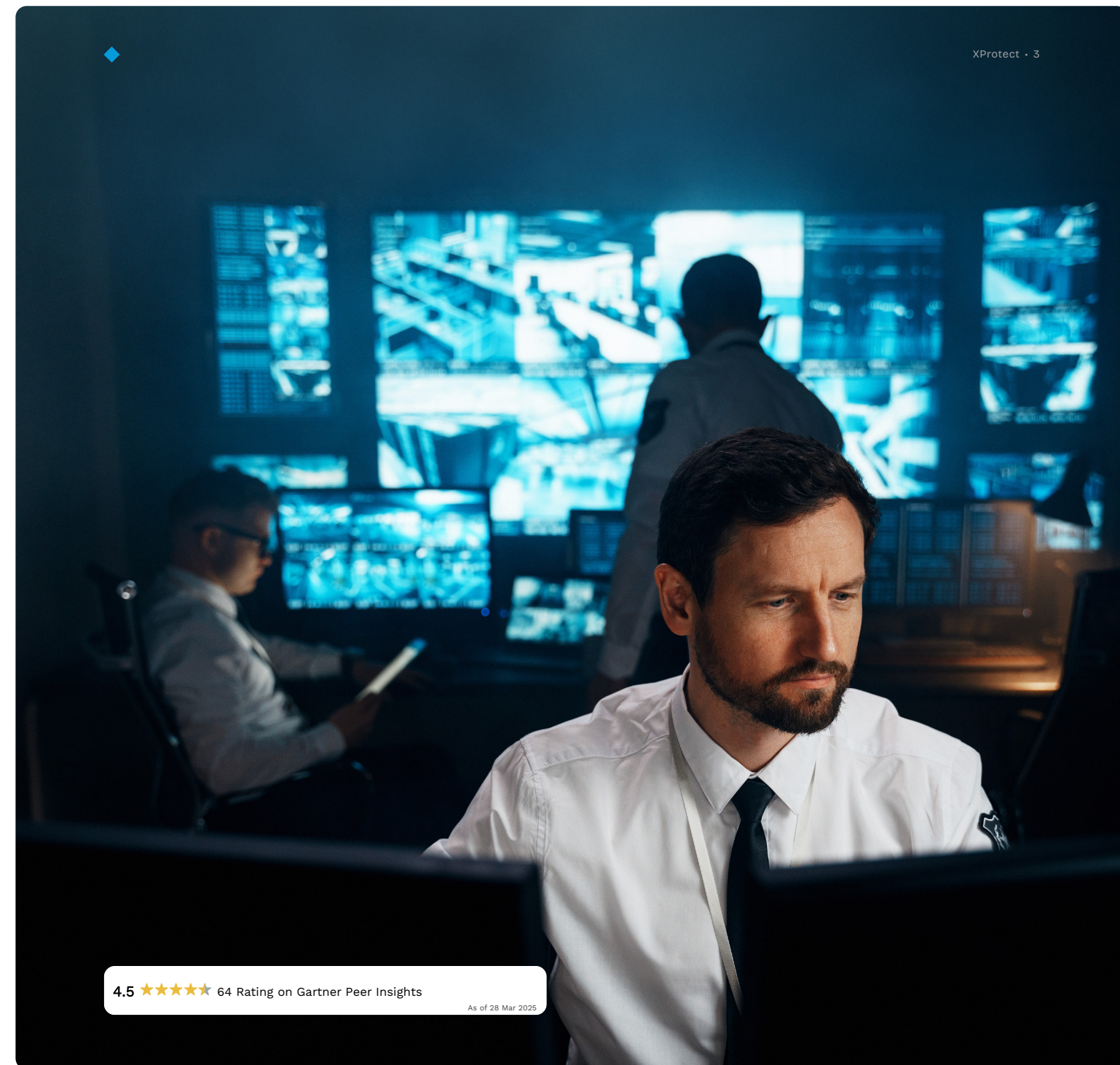
From the leaders in data-driven video technology

Founded 25 years ago, Milestone Systems has helped pioneer video technology. We are now present worldwide with XProtect in action on 500,000+ customer sites.



"It's this kind of innovative technology we need to ensure the safety and security of our city without breaking the budget."

Tracy Gaynor, Director of Information Technology,
City of Fishers, Indiana



4.5 ★★★★★ 64 Rating on Gartner Peer Insights

As of 28 Mar 2025

XProtect video management software



Customize your solution

Choose a VMS that grows with your business. No walls, no hardware lock-in. Just the market's widest choice of devices and applications.



Centralize your operations

Simplify security operations with a single interface that connects all your cameras, sensors, analytics and sites.



Secure your business

Stay protected and resilient with continual updates, robust cybersecurity and compliance.

XProtect open platform



Customize

The market's most flexible VMS

XProtect will always keep pace with your business and goals. It integrates with the market's widest choice of devices and applications, making it a scalable and future-proof investment.

Open platform

XProtect's exceptionally open-platform architecture is what sets it apart. Alongside a range of extensions including Access Control and License Plate Recognition, it plugs you into a global network of Technology Partners with fully compatible software and hardware, including 15,000+ cameras and IoT devices.

Scalable architecture

The open platform also enables organizations to overcome typical expansion headaches due to IT and other infrastructure limitations.

Connecting and controlling video and audio streams across multiple sites in one central hub is made a lot easier. As a bonus, XProtect's expansive device compatibility also eliminates the need for costly rip-and-replace overhauls of existing systems.

Flexible deployment

The cloud adds yet another layer of flexibility. XProtect goes beyond on-premises with extended, distributed and cloud-hosted options. These allow you to fine-tune your video management, storage and costs based on specific site requirements or broader organizational needs.



BLACK HILLS
STATE UNIVERSITY

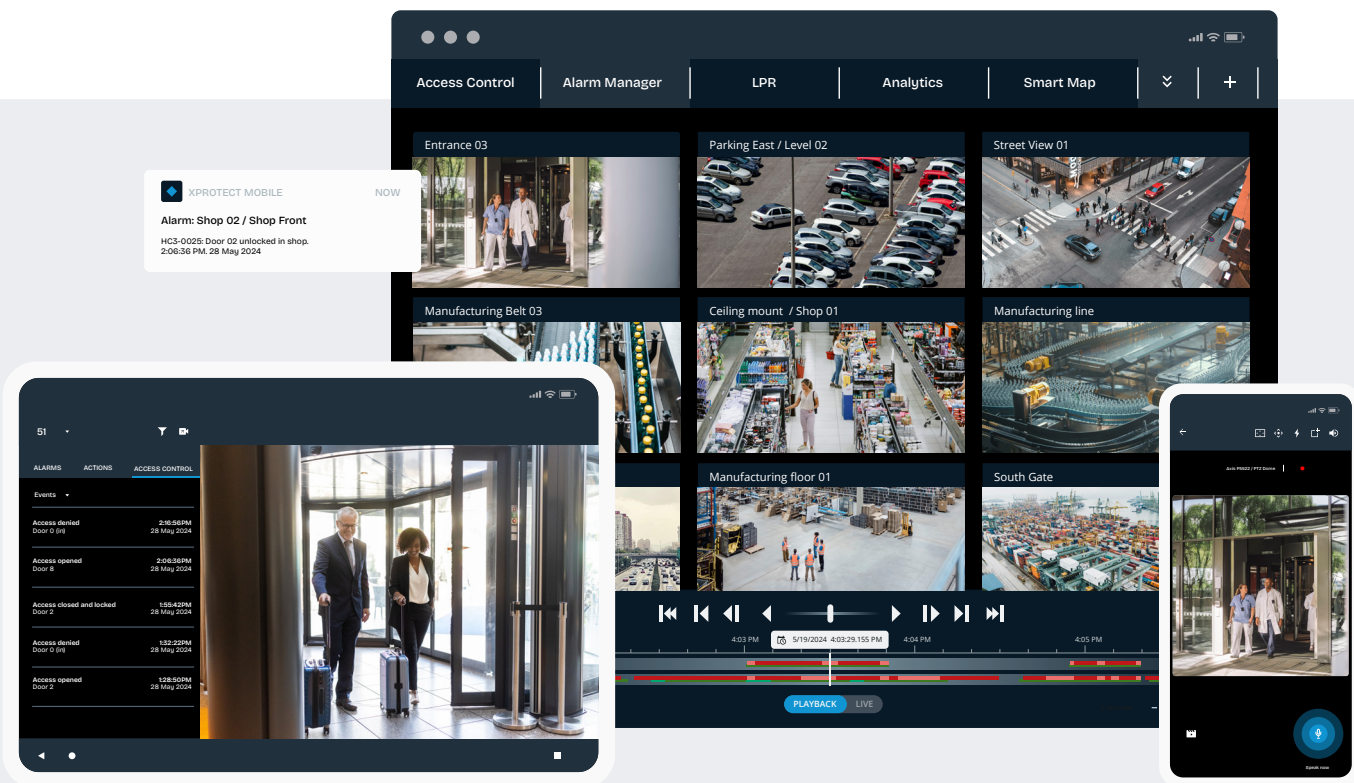
"The exciting part is knowing our system can easily expand thanks to the flexible software backbone tying everything together. With an open platform, there are almost no technological barriers to whatever new cameras or analytic innovations emerge in coming years."

Corey Compton, former Director of Public Safety
Black Hills State University

Centralize

All your security in one place

XProtect helps ensure your security teams can perform at their best through centralized operations, full situational awareness and better collaboration. It puts everything at your fingertips, so you'll never miss a thing.



Full situational awareness

Smart Map and Smart Wall provide a highly visual and intuitive overview of all sites and feeds — along with alarms and notifications.

When threats or irregularities do arise, security operators can quickly prioritize and localize them and direct team members to the scene.

Comprehensive system management

No matter how dispersed the organization is, XProtect provides a complete overview and control in one central hub, while recording servers can be installed at an unrestricted number of sites.

Versatile surveillance

XProtect is available with three clients — the advanced-feature Smart Client for the heart of your operations, the Web Client giving easy access from any browser, and XProtect Mobile for team members on patrol.



“The biggest benefit we’ve found working with Milestone is the ability to integrate hardware and software products from other vendors within the industry and make them all work through a single video interface. This means that security personnel don’t have to learn many systems because it’s all accessible through XProtect.”

Ryan Morgan, Sales Manager
ENCOM



Secure

Your data and uptime are in safe hands

Reliable and effective physical security and cybersecurity are inseparable. On a similar note, non-compliance with regulations can incur hefty fines and disruption. XProtect has all bases covered, so you are always open for business.

Recognized across the industry

In action in over 500,000 customer sites worldwide and voted as the top video surveillance software by more than 1,800 security professionals in the 2023 SecurityInfoWatch.com Readers' Choice awards, XProtect delivers proven performance.

Data safety

Ensure your data stays safe through strong AES-256 encryption, and compliance with industry standards like FIPS 140-2.

XProtect also employs multi-layered defenses, including server-side authorization, and integrates with external identity providers (IDP) using single sign-on (SSO), and multi-factor authentication (MFA) to protect your business data.

Continuous updating

XProtect ensures continuous protection through regular software updates that address vulnerabilities and introduce new features.



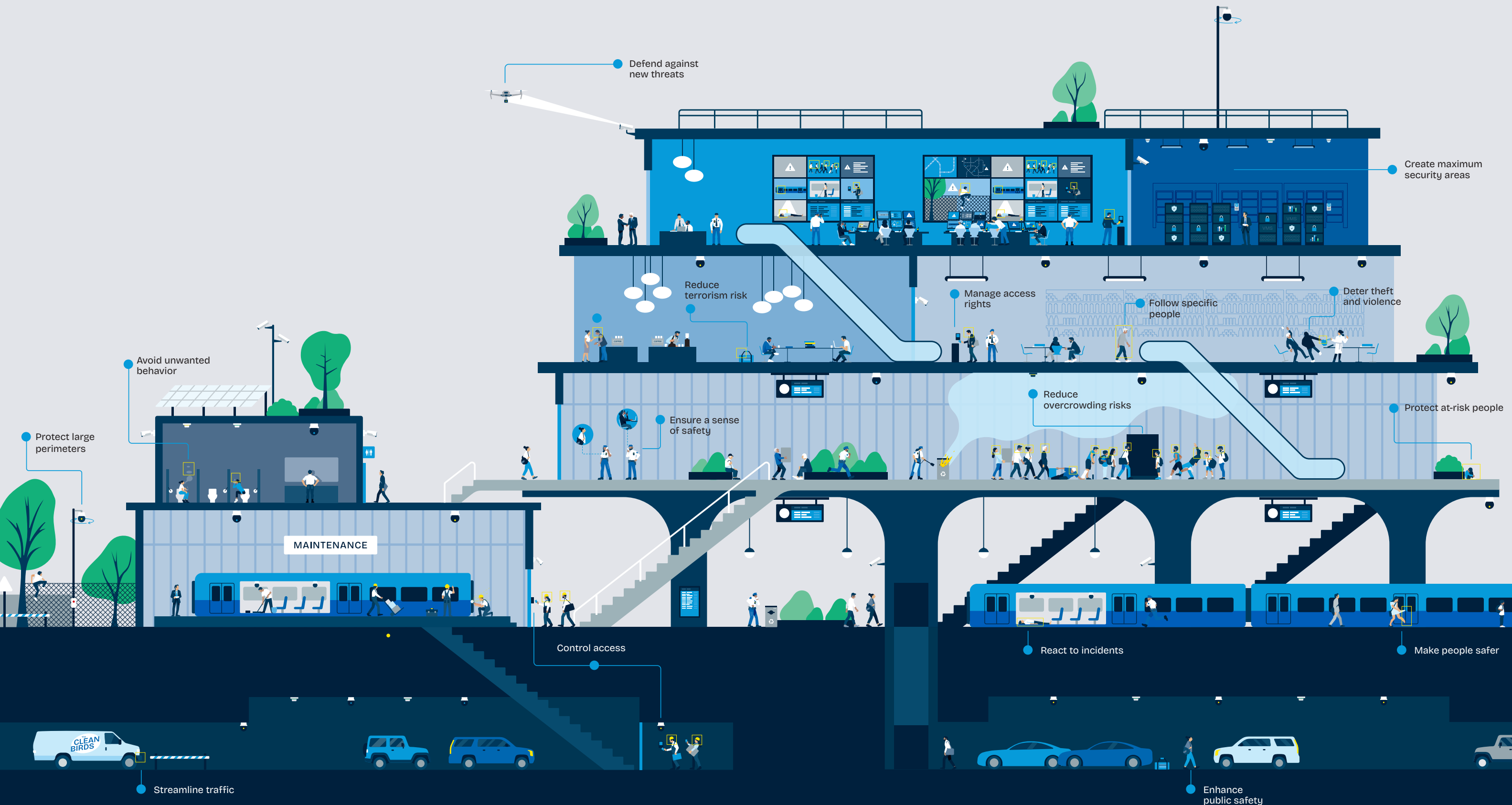
City of **HOBART**

"We adhere to extremely strict rules around data governance and security, and many features of XProtect aid us in that."

Dylan Styles, former City Security Project Officer
City of Hobart

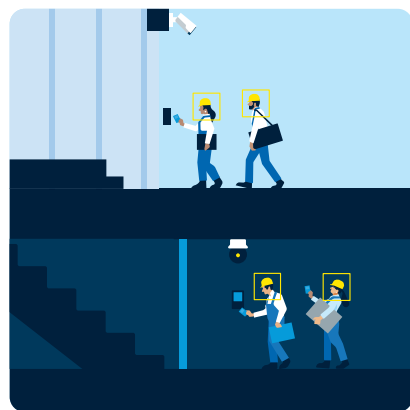
How XProtect works

Protecting people, property, efficiency,
ROI, data, privacy, and peace of mind.



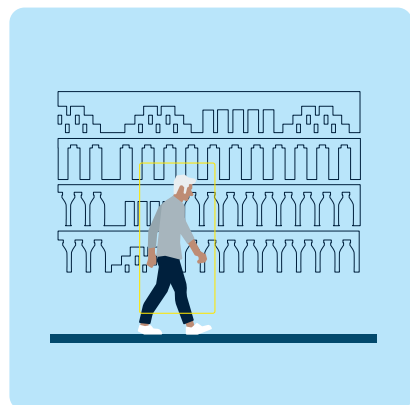
Designed for real-world challenges

XProtect's capabilities extend far beyond classic surveillance and access control. It's why you will find it in action worldwide from stores and offices to universities and airports, to critical infrastructure and smart city planning.



Manage access at scale

XProtect integrated with access cards and facial recognition technology (where legal) restricts access without inconveniencing authorized people. This is especially important in the manufacturing, education and government sectors. Meanwhile, XProtect-connected cameras and sensors will quickly — and in many cases proactively — alert and direct security teams to threats, intrusions and disruptions.



Track people and objects easily

Once on camera, a suspicious person or lost child can be reliably tracked in even the busiest environments such as airports or main streets. This capability is also handy in places like logistics hubs, where package or vehicle tracking is key to operations. XProtect works like a virtual patrol that greatly enhances security and operational efficiency.



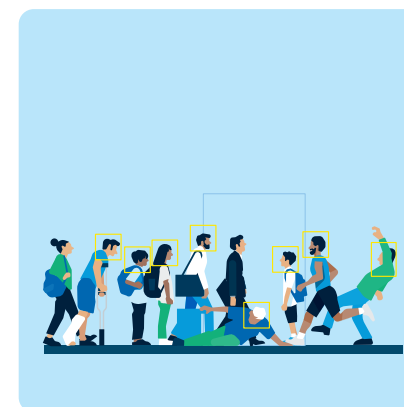
Defend against new threats

Evolving technology is providing new threats that XProtect can be configured to combat. In busy events and areas XProtect will alert law enforcement to suspicious items such as unattended bags. Drones have increasingly become a security issue; XProtect integrated with radar provides a comprehensive detection system that ensures nothing goes unnoticed.



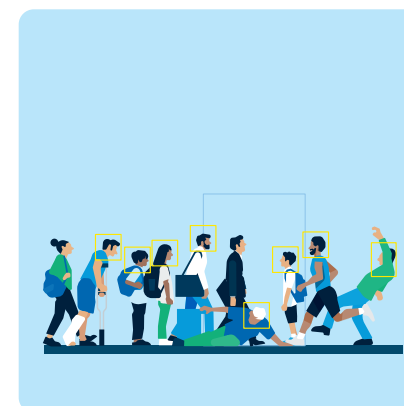
React faster in any scenario

Response times dictate whether a threat is mitigated or avoided. XProtect has security teams covered in all kinds of scenarios: from train stations where it will detect passengers trapped in train doors; to healthcare facilities with potential patient falls; to city traffic management where law enforcement will be alerted to dangerous driving. Aside from unprecedented safety levels, XProtect is helping take the pressure off under-staffed security teams.



Reduce overcrowding risks

Too many people in one place can be disastrous. XProtect's people counter uses deep learning to monitor crowd sizes and direct security personnel to potentially dangerous situations. Its analytic capabilities also help to ensure resources are employed where needed and at the appropriate times, whether in a busy transport hub, airport, or central city area.



Improve guest experiences and compliance

Whether its alerting hotel staff to stumbling guests nearing a swimming pool edge, or informing a casino that areas can be closed due to lack of foot traffic, XProtect adds a new layer to customer service. In many industries this also helps sites attain crucial regulatory compliance.



[Customer story](#) > [Manufacturing](#)

Güntner-Tata, Hungary

The Güntner Group has evolved from a local business into an international company with global presence. As the market leader in refrigeration and air-cooling technology, they needed to keep high-dollar product components safe. They found that XProtect was the perfect solution for this.

The challenge	The solution	The result
Keep valuable product components safe Güntner-Tata, world leaders in refrigeration and air-cooling tech, needed to upgrade an outdated analog security system to something modern and manageable.	Flexible scalability XProtect Professional+ VMS was the answer. It worked with their old cameras as well as the newer Axis IP cameras, including 360-degree cameras, for full coverage of the production areas.	Complexity made simple The Milestone XProtect solution immediately simplified operations for Güntner-Tata, which has six manufacturing units and a new logistics center. Now, managers monitor their areas via video, enhancing security. In two years, camera and VMS licenses doubled, demonstrating the system's scalability. In 2019, Coolbridge Kft., joined the same site. Despite being a separate company, Milestone's setup allows Güntner's security to manage both companies on one server with separate access, ensuring security and proving the system's effectiveness every single day.
Their operations, which relied on precious metals like silver and copper, were attractive targets for theft. The goal was a cost-effective video security system that could grow and adapt with their needs. With help from CRITERION Biztonságtechnikai Zrt., they chose Milestone XProtect VMS for the task.	They also used thermal cameras for the perimeter. CRITERION Biztonságtechnikai Zrt. put it all together, making a system that could handle today and tomorrow's security needs.	

[Customer story](#) > [Critical infrastructure](#)

Shannon Airport, Ireland

Shannon Airport is an essential aviation hub that found itself vulnerable to potential intruders. Where older legacy systems fell short, a robust combination of Navtech radar, Axis cameras, Encom's installation expertise and Milestone XProtect now promises comprehensive security.

The challenge	The solution	The result
Help control access to large, restricted areas With a 15km perimeter and flat terrain, Shannon Airport's landscape made surveillance challenging, as intruders could easily spot approaching patrols.	Centralized coverage of sprawling spaces XProtect Expert, integrated with Axis Communication cameras and Navtech Radar's AdvanceGuard® for real-time threat analysis, was installed by Encom Systems Ltd.	Catching intruders on arrival Milestone XProtect empowers Shannon Airport's security to identify intrusions instantly, integrating site plans, intruder visuals, and security team locations.
The requirement was for technology that detects intrusions and offers situational context to efficiently manage and respond to potential security breaches.	This powerful setup boosts situational awareness, accurately differentiating intruders from staff and wildlife, and directing response teams to handle incidents.	The "Friend or Foe" system minimizes false alarms, enhancing efficiency with automated camera and lighting control. The open platform architecture allows for seamless additions, consolidating critical data into one intuitive interface and simplifying training and daily operations.



[Customer story](#) > [City, Infrastructure](#)

City of Hobart, Australia

As Tasmania’s most populous city, Hobart faces unique challenges in maintaining safety and quality of life for residents and visitors. The City Council takes a proactive approach with technology to drive their vision of being a Smart and Safe City.

The challenge

Upgrading scattered components, streamlining inefficient storage
A 2020 audit revealed many of Hobart’s cameras were non-functional without centralized management and common storage servers, highlighting the need for an urgent upgrade of the city’s cameras, storage solutions, and network infrastructure.

The solution

Central governance rules data security and control
The Council’s security team upgraded to fiber network backbone and links, as well as deployed XProtect. This allowed them to take controlled ownership of the entire network of 240+ cameras and sensors.

The results

Deep insights empower smart decisions
With XProtect’s deployment, Hobart has significantly improved its ability to manage, control, and understand pedestrian and vehicular traffic flows, enhancing visibility over public spaces. The introduction of smart nodes and sensors provides crucial insights for informed decision-making. This forward-thinking approach not only improves daily life but also positions Hobart as a global benchmark in Smart City evolution.

[Customer story](#) > [Retail](#)

Baneasa Shopping City, Bucharest

For a luxury shopping center in a high-end neighborhood of Bucharest, the stores need extra security, and the retail environment must also meet their discerning customers’ expectations. With the latest video technology, management keeps a strong focus on the requirements for visitor safety, staff security and seamless operations.

The challenge

Seamless security for high-end retail
Previously relying on an outdated analog system, Baneasa faced challenges in live video monitoring. Different systems installed piecemeal over the years resulted in inefficiencies.

The mall needed a comprehensive solution to oversee its diverse mix of retail and entertainment venues effectively, to preempt and minimize incidents of theft and vandalism, particularly during the quieter hours.

The solution

Centralized video and remote access efficiency
Baneasa chose Milestone XProtect Professional+, implemented by ICCO Smart Solutions. This setup ensured centralized control over the mall’s extensive camera network, allowing security staff, supervisors, and technical personnel to monitor every corner of the premises, day and night. Today, innovative integrations with panic alert devices enhance safety for visitors, particularly if they are in distress, while detailed oversight of staff shifts and deliveries smooths out operations.

The results

See what’s happening right here, right now
Today, Baneasa Shopping City can see exactly what’s happening in real-time across its sprawling premises. This means a quick response to any issue or incident – from its buzzing boutiques to the bustling entertainment spots. The system connects the security team on the ground with their central monitoring hub quickly. Baneasa have also chosen Milestone Care Plus, so their system stays up-to-date, secure, and operates reliably as they grow.



Which variant of XProtect is right for you?

XProtect comes in four variants, each designed specifically to meet the needs of organizations of all sizes, from single-site installations to large-scale and high-security installations that require 24/7 operations.



XProtect Express+

Get the security coverage your business needs with XProtect Express+, the perfect match for smaller, single-site businesses that require full alarm management.



XProtect Professional+

Use an unrestricted number of servers and cameras with XProtect Professional+.

It's the right fit for mid-sized installations covering multiple buildings.



XProtect Expert

Ensure end-to-end protection of video integrity and centrally manage your installations.

Ideal for mid-size to large, multi-site installations, XProtect Expert supports an unrestricted number of cameras, users and sites.



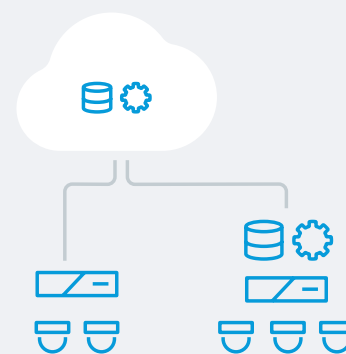
XProtect Corporate

Protect your large-scale, multi-site and high-risk installations completely with our top-tier product variant.

XProtect Corporate covers an unrestricted number of cameras, users and sites.

Expand XProtect through the cloud

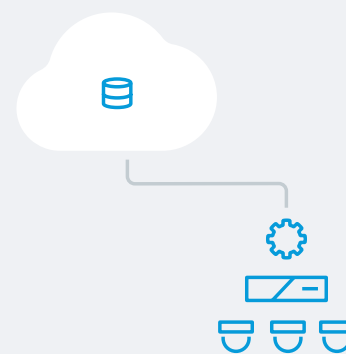
Combining XProtect with Milestone's cloud options creates even more flexible and cost-effective video systems.



On-premises XProtect with Arcules

This option allows organizations to expand their existing video coverage to new sites with minimal effort.

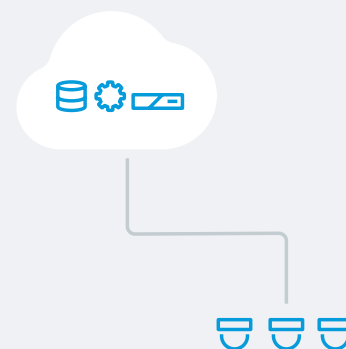
Arcules is installed at each site and seamlessly feeds all live video, recordings and alarms into a central XProtect installation at the central security operation center (SOC).



On-premises XProtect with cloud storage

This entails storing some XProtect data with cloud vendors like AWS or Microsoft Azure and the rest on-premises. Companies often wish to retain critical operations or sensitive data on physical servers.

The key benefit of this setup is that it offloads storage to the cloud, enabling organizations to up- and downscale with flexible pay-as-you-go pricing while saving on hardware costs.



Cloud-hosted XProtect

This is based on public cloud infrastructure as a service (IaaS) platforms such as AWS, Microsoft Azure and Google Cloud.

All the infrastructure and data are in the cloud, eliminating the need for physical servers or hardware and the associated upfront and maintenance costs. It also makes scaling in line with demand easier, as well as centrally managing remote locations or teams.



Milestone Care™

Protecting your XProtect investment

Milestone Care is more than just support; it's a comprehensive care package designed for the lifecycle of your Milestone products. Whether you want the latest software updates or round-the-clock support, we've got you covered.



Enhance value

Optimize your total cost of ownership and ensure you're maximizing your investment through regular updates.



Stay ahead

Keep pace with technological advances and ensure your system is future-proof.



Minimize risks

Keep your system secure with the latest updates, reducing vulnerabilities.



Access expert help

Enjoy the reassurance of direct support from the Milestone Support Team.



Get an overview of large, multi-site installations

With the addition of XProtect Remote Manager to Milestone Care Plus, you'll be able to streamline daily workflows and enhance task prioritization using real-time system information. All you need is an Internet connection.

XProtect Remote Manager offers the following capabilities:

- Basic live video feeds: Live video view and basic camera management
- System health: Overview of system health status in one single dashboard
- Access management: End-customer can grant and revoke permission for a service provider for increased support
- Basic camera management: Stream view and ability to change or modify camera settings
- Overview of sites: View distributed sites enabled with Care Plus
- Usability: Group, search, and filter cameras according to model, status, or recording server for easy overview

Milestone Care offerings

Start with Care Plus; upgrade to Care Premium for prioritized customer support.

Milestone Care™ Plus

Built to offer peace of mind and improve daily operations.

XProtect Remote Manager

Access to product updates

Full trade-in on product upgrades

Access to connected services features



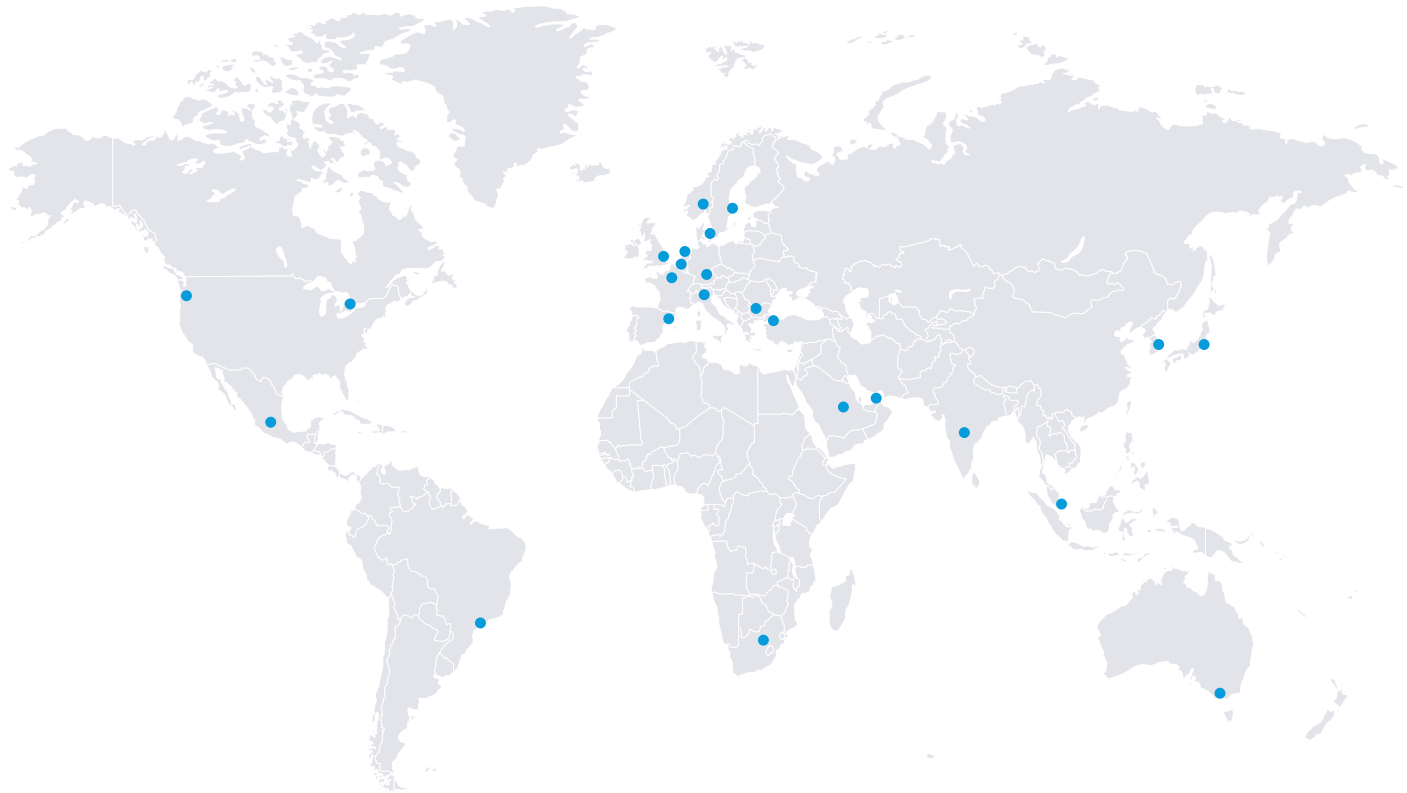
Milestone Care™ Premium

Extends the benefits of Care Plus with direct, prioritized customer support.

Direct and prioritized 24/7 customer access to Milestone Technical Support

Committed response times

Support in selected languages for product updates



Milestone presence

Brøndby, Denmark	Singapore	Bangalore, India	Mexico City, Mexico
Milan, Italy	Barcelona, Spain	Stockholm, Sweden	Riyadh, Kingdom of Saudi Arabia
Portland, USA	Melbourne, Australia	Tokyo, Japan	Toronto, Canada
London, United Kingdom	Sofia, Bulgaria	Munich, Germany	Istanbul, Türkiye
Paris, France	Sao Pãolo, Brazil	Oslo, Norway	Seoul, South Korea
Johannesburg, South Africa	Breda, The Netherlands	Brussels, Belgium	Dubai, UAE

A VMS you can trust

XProtect is continually evolving, and always reliable. Here’s a reminder of why it’s trusted worldwide.



Evolving as fast as the market

XProtect gets regular updates several times a year, keeping you on top with the latest technology.



Endorsed by users

With a stellar 4.5/5 Gartner rating and deployed at over 500,000 sites worldwide, our reliability is validated by those who matter most.



Celebrated by experts

Voted the World’s Best VMS in 2023 and top video solution by SecurityInfoWatch, XProtect is appreciated for its excellence and integration capabilities with over a thousand applications.



Supported by the industry

With support for 15,000+ devices, our platform is recognized for its extensive compatibility and adaptability.



Backed by decades of trust

With a legacy built over more than 25 years, our technology has stood the test of time, offering proven security solutions.



See Milestone in action

Discover how XProtect can help you build
and customize a future-proof security system.

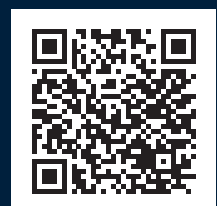
Request a demo today.

About Milestone Systems

Milestone Systems is a world leader in data-driven video technology used in industries as diverse as manufacturing, airports, law enforcement, retail, and traffic management. We provide a clear picture of how to create a safer, better and more prosperous world. Our XProtect video management software, BriefCam AI-powered analytics, and Arcules cloud

VSaaS help our customers learn from the past, understand the present, and predict the future. Founded in 1998 and headquartered in Copenhagen, Milestone employs more than 1,500 people worldwide and has been an independent company in the Canon Group since 2014.

**Visit milestonesys.com for
more information.**



Scan the QR code to
book a demo today